

Dell Wyse 1010 Zero Client

User's Guide



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Setting Up Your Zero Client

Make sure that you have read Safety Guidelines before setting up and operating this product. Refer to the figures and proceed as follows:

1 Install Windows MultiPoint Server on the Server:

Install according to the Microsoft installation documentation at www.microsoft.com/windows/multipoint/default.aspx

2 Important:

Wyse 1010 zero clients can be installed on Microsoft Windows MultiPoint Server 2012 (Standard or Premium). For more information, locate your product and download the Fact Sheet using the Cloud clients tab at www.dellwyse.com/products

3 Update to the Latest Audio, Ethernet, and Video Drivers on the Server:

Update according to the Microsoft installation documentation.

CAUTION: After installing MultiPoint Server and updating the drivers, ensure that all devices (including all graphics cards) are properly recognized by the server; otherwise, MultiPoint Server will not recognize Wyse E class clients.

4 Install the E Class Zero Client Driver on the Server:

Wyse E class driver software can be found at dellwyse.com/downloads

5 Connect the Wyse Zero Client to the Server:

Place the zero client on a desk; or use the desktop stand/bracket for VESA mounting (assemble with provided screws). Connect according to your network architecture as defined by your network administrator/consultant. For example, Connect one end of the provided Ethernet cable to the zero client Network port, and then connect the other end of the Ethernet cable to an Ethernet switch that is connected to the server.

NOTE: Position 1010 to within 300 feet of the Ethernet switch.

CAUTION: You cannot mix Wyse 1010 with 7030 zero clients. They all need to be either USB-connected zero clients or Ethernet connected zero clients

6 Attach Peripherals to the Wyse Zero Client:

Attach all peripherals of each user station such as monitor, keyboard, mouse, printer, and audio devices to the respective ports. VGA video port, USB 2.0 ports, microphone in, and audio out connections on the zero client are available.

WARNING:

7 Connect the Wyse Zero Client Power Cable and Adapter:

Connect the AC power cable to the zero client power cable input, and then connect the 5V DC power adapter to a 100-240V AC, 50-60 Hz electrical outlet.

NOTE: After connection, it takes a few minutes for the MultiPoint Manager to launch on the server. If no launch occurs, go to Start > All Programs, and click MultiPoint Manager window.

8 Configure the Zero Client on Windows MultiPoint Server:

Complete the additional MultiPoint Server configurations and customizations that you want according to the Microsoft deployment documentation and the online **Help** located on the **MultiPoint Manager** window.

Important Information

Dell Support: For the self-service portal, knowledge base, software downloads, registration, warranty extensions/RMAs, reference manuals, and so on, see dellwyse.com/support

Dell and the Environment: Information about Dell compliance with RoHS and with the Waste Electrical and Electronic Equipment (WEEE) is available at, www.dell.com/environment

Dell and E-Recycling: Information about recycling of Dell product is available at, www.dell.com/recycling

Dell Warranty: The standard warranty is three years from the date of purchase.



Safety Guidelines

Improper connection, mounting, or use of this product could result in component failure or undesired interference. Read the following guidelines before setting up and operating the device.

1 **Setup:**

- Do not force a connector into its socket. If any undue resistance is encountered, ensure that the connector is correctly oriented to the receptacle.
- The main unit is not user serviceable; opening or accessing the case may violate your warranty.

2 **Care:**

- To clean your device, first disconnect it from the electrical outlet, and then use a soft cloth dampened with water for cleaning. Do not use liquid or aerosol cleaners.

3 **Power Sources:**

- For regulatory compliance use only the power adapter that comes with your device or a Dell-approved equivalent. For proper replacement compare the labels on both device and power adapter to ensure that their voltages match.

 **WARNING: Use of any other power adapter may damage your device or the power adapter. The damage caused by an improper power adapter is not covered by warranty.**

- To turn off your device, disconnect the AC power adapter or shut off power at a circuit breaker (including power strips).
- Surge protectors for electrical devices are recommended in areas of lightning. However, when lightning is occurring, your equipment should be properly shut down and unplugged from AC power until the storm has passed.